

Assisted Reporting

This factsheet tells you how you can report homophobic and transphobic crime directly to Galop without going to the police

Galop offers a service called Assisted Reporting (or Third Party Reporting). This means that if you have experienced or know of a homophobic or transphobic incident in the Greater London area but do not feel able to report it directly to the police, you can report it to us instead.

We promise not to reveal your identity to the police unless you want us to and we will never pressure you to take any action you are uncomfortable with.

If you do choose to report to Galop there are three ways we can handle your report:

Anonymous Reporting

You can remain completely anonymous if you wish - you do not have to give us any personal details and any you do will remain completely confidential. We will not pass any of the information you report to us to any other agency, including the police, unless you say we can.

Liaison Reporting

Galop can act as a liaison between you and the police if you want them to know about an incident but do not want them to have your personal details. Any personal information you give us will remain completely confidential. If the police need to get additional information or ask any questions, they will approach Galop and we will contact you on their behalf to obtain the information they need.

Assisted Reporting

You may be unable to report directly to the police but still be happy for them to have your details and contact you directly. In this case, Galop will pass your report and the appropriate details to the Police who will then contact you with a response or for additional information.

What are the advantages of Assisted Reporting with Galop?

At Galop you can talk to a trained caseworker who is an LGBT person.

There are other agencies who offer this service and, of course, you can report directly to the police. However Galop is dedicated solely to helping lesbian, gay, bisexual and transgender (LGBT) people and we therefore have a much stronger understanding of the issues which face LGBT people, especially in relation to the law, policing and homophobia or transphobia.

Galop can talk you through the incident and ask you the right questions to make sure the most important details are reported so that the best use can be made of any information you provide.



call or text our
 helpline on
 020 7704 2040 or
 visit our website
www.galop.org.uk

What kind of things should I report to Galop?

We want to hear about incidents where the victim is LGBT or where the incident itself is anti-LGBT including:

- Harassment
- Physical or verbal attacks
- Verbal or physical abuse
- Hate mail
- Domestic Violence
- Hate crimes
- Sexual assault
- Graffiti
- Problems with the police
- Abuse from family
- Damage to property

We can also take reports from a witness to any of these even if you were not the victim yourself.

Galop wants to hear about as many incidents as possible even if you do not want to pursue the matter further. The more information we have about LGBT hate crime in general the better we can work to prevent it. No matter how insignificant an incident may seem it can be very useful in forming a wider picture of hate crime or linking other similar incidents.

How can I make a report to Galop?

Online

You can fill in a comprehensive form on our website – follow the links from our homepage. You can give us as much or as little detail as you wish and if you want we can contact you to discuss the incident in more detail.

By phone

Call or text our helpline (see website for current opening hours) on 020 7704 2040. Textphone users should call 18001 020 7704 2040 to use TypeTalk operator assistance.

What if I want to report directly to the police?

If you want we can refer you to a trained police LGBT Liaison Officer in your local borough, although we cannot guarantee the service you will receive from them. Alternatively you can contact your local police station directly and arrange to make a crime report.

If you do choose to report directly to the police tell them you want it recorded as a homophobic/transphobic hate crime.

Transphobic crime can be recorded as a transphobic incident. However, the police often record it as 'homophobic' so make sure you inform them you want it recorded as 'transphobic' when you contact them.

You should also make sure they give you a crime reference number and always ask for a copy of the crime report to be sent to you.

The information contained in this factsheet should only be used for guidance. While Galop has made every effort to make sure that it is correct and up-to-date, we would advise you always to seek further advice before making any decisions or taking action.

This factsheet aims to provide general advice, but you should always remember that factors, such as age, sexual orientation, sex, race, gender, religion, or disability, may make a difference to individual situations.

CRIMINAL INJURIES:
If you have experienced a violent crime you may be entitled to compensation. For further details on this you should visit the Criminal Injuries Compensation Authority (CICA) at <https://www.cica.gov.uk>. If you are having difficulties, Galop may be able to assist you in completing any forms necessary to make a claim.

call or text our
helpline on
020 7704 2040 or
visit our website
www.galop.org.uk